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## Protect yourself from identity thieves and scammers!

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- **Only Answer Calls if you Know the Caller-** use your voicemail and don't trust the caller ID.
- **Make Phone Calls Only to Numbers You Independently Verify-** if you see the number in a pop-up message, it is probably a scam!

### JUST HANG UP IF ...

- you are asked to WIRE MONEY OR BUY A PREPAID CARD.
- you are told YOU HAVE WON A PRIZE or a gift, but you need to pay fees or taxes first. There is NO National Lottery.
- you are told to KEEP THE CALL A SECRET.
- you are asked to PRESS A NUMBER TO "OPT OUT" – this will notify scammers your number is active, and they will keep calling.
- you are asked to VISIT WEBSITES or download software.
- you are asked for usernames, PASSWORDS, account numbers, or your home address.
- you are told THE OFFER IS ONLY GOOD FOR TODAY.
- you answer a call and hear AN UNATURALLY LONG PAUSE followed by a prerecorded message.

**Really, just hang up!**

**Report phone scams to [www.ftc.gov](http://www.ftc.gov) or call 1-877-382-4357.**

Reporting helps catch scammers.

For more information contact the Attorney General's Consumer Advocacy and Response Division hotline at 1-617-727-8400

